

Frequently Asked Questions

i-Safe™ 3.0, the most advanced way to track safety equipment, manage your safety inspection program and enhance compliance.

1. What is i-Safe™ 3.0?

i-Safe™ 3.0 Intelligent Safety System is a significant upgrade to the existing i-Safe™ 2.0 system that makes managing a safety program easier and more cost-effective.

2. What has changed in this upgrade?

Key system upgrades in i-Safe™ 3.0 Intelligent Safety System include:

- Multiple software offerings;
- Customisable;
- Consistent Inspection Tracking;
- Effective Asset Management;
- Versatile Management Reports;
- Inspection Scheduling and Trigger Alerts;
- Flexibility.

3. What version of i-Safe™ 3.0 Software will I need?

This depends on a number of items, how big is the organisation, how many locations, how many assets will be tracked, will there be customisation required?

4. Can I install i-Safe™ 3.0 software on my own equipment or does it need to be hosted by Capital Safety?

Yes, you can choose either the Desktop or Server versions, either is designed to be installed and hosted on end-user equipment

5. I am a current i-Safe™ user, can my existing handheld read the new Tags

No, your existing handheld cannot read the new Tags as it is configured today. It can be upgraded to have a dual reader installed. This will need to be done at Capital Safety for a nominal fee.

6. Can the new handhelds read my old Tags

The new handhelds come standard with the ability to read new Tags only. The reader can be upgraded to read both if necessary.

7. Why did we switch from low frequency (LF) Tags to high frequency (HF) Tags?

High Frequency is a more commonly used RFID technology. Moving to HF Tags allows us to offer a wider variety of Tags at a lower cost compared with low frequency options. We are also now able to offer a wider range of handhelds to meet customer requirements

8. Why do I now need to pay for the software, you told me was free?

There is still a free option available for our customers. The wide range of new features, options, increased functionality, and ability to customise will far outweigh the nominal fee associated supporting the software.

9. Will Capital Safety assist customers to retrofit their DBI-SALA equipment with the new HF Tags?

Yes, Capital Safety is committed to assisting customers both with the software transition from i-Safe™2.2 to i-Safe™ 3.0 and the migration from LF to HF Tags, as well as appropriate equipment.



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10. What kind of training is offered

There is both web based and on-site training available. The appropriate method will be determined by the software package being used and the level of customisation required.

11. Can I use i-Safe 3.0 with non DBI-SALA products?

Yes, non DBI-SALA products can also be tracked with the “Web Pro”, Desktop and Server versions.

12. Can the system provide an email to alert when an asset is due for inspection?

Yes, there is an optional email alert trigger mechanism built into the “Web Pro”, Desktop and Server versions. This feature is very flexible and can support many alerting functions.

13. Can I use existing handheld readers (not provided by Capital Safety) and non DBI-SALA tags with the i-Safe™ Intelligent Safety System?

Yes, our handheld readers will read any ISO compliant High Frequency tags. We also have a handheld option that can read bar code tags. If an end-user has an existing investment in handhelds we can review their equipment to determine our ability to support them, likely we can.

14. Can I make up my own inspection questions?

Absolutely, customisation and tailoring are just some of the significant benefits of i-Safe™ 3.0. The “Web Pro”, Desktop and Server versions have the ability to be customised with specific inspection questions.

15. Can there be one set of questions and alerts for monthly inspections, and another set of questions and alerts for yearly inspections, each with different questions?

Yes, the “Web Pro”, Desktop and Network version can be customised with multiple question sets and alerts.

16. What software needs to be installed on the customer's computer?

In order to use a handheld reader you will need to install ActiveSync on your computer. If you are using the “Web Limited” or “Web Pro” version without a handheld nothing will need to be installed.

Contact Capital Safety for more information on DBI-SALA's i-Safe™ 3.0 Intelligent Safety System, or visit www.capitalsafety.com.au. Alternatively scan the QR Code to the right with your smart phones QR scanner/reader. QR readers are available for free from your mobiles app store.



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